

**Report**  
**VHSC Telephonic Monitoring**  
**(January, 2012)**

**For**  
**NRHM**

**By**



**State Institute of Health and Family Welfare, Jaipur**

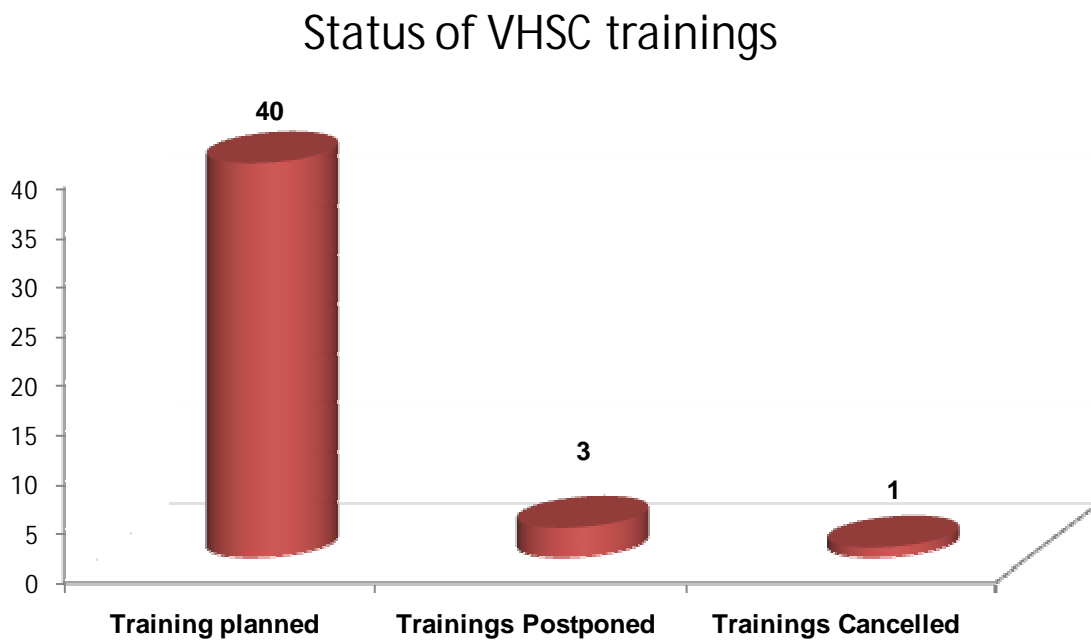
**Summary:**

In the month of January, 2012 VHSC trainings were conducted in 2 districts namely Chittorgarh and Nagaur. A total of 40 batches were planned of which 38 batches were conducted in 13 blocks of 2 districts.

Physical monitoring of all the batches was a tedious task; hence in consultation with Consultant VHSC, 10 % of the batches were monitored physically while for all the remaining batches telephonic monitoring was done.

**In January 2012, in total [telephonic (29) + physical monitoring (6)] 95 % of the batches have been monitored by SIHFW. 3 batches were cancelled without prior information.** Of the cancelled batches, 2 batches (at chitttorgarh), were identified through telephonic monitoring, while information for one batch at Gangrar (chitttorgarh) was received during physical monitoring.

The details on trainings planned and conducted are represented graphically:



**Figure 1: Status of VHSC trainings in January, 2012**

**Approach:**

During telephonic monitoring the coordinator for the batch from the NGO is called and the details for the batch like data on participation including registered strength and category wise bifurcation of the participants is collected. Also, telephonically few other participants including one member from the department (ASHA, ANM, AWW, etc) and one other member from the community are inquired regarding details on the content taught, methodology adopted for training, trainers skills, arrangement of the training, contents covered on the first and second day, type of group activities included in the sessions, boarding and lodging facilities.

**District: Chittorgarh**

At chittorgarh nodal NGO CUTS, conducted VHSC training at 8 blocks. Of the total 18 planned batches, 3 trainings were postponed without prior information to SIHFW / NRHM while 1 batch was cancelled due to low attendance during physical monitoring. **At many blocks , the coordinator ( as per the list of contact persons) do not pick up the call and some blocks, name of the wrong person is mentioned in the list , which pose major problem during telephonic monitoring.**

For the month of January 2012, 100% batches (15 batches by Telephonic & 3 batches by Physical) conducted were monitored; the details of training are tabulated below:

Date of training	Block	Contact person	Attendance	No. of trainers		Remark
				Dept	NGO	
Jan 3-4, 2012	Chittorgarh	Mr. Madan Kheer	49 / 60	1	3	<b>Spoke to ANM-Usha Thakur and ASHA-Manju</b> Training started at 10.00 am on both days. Honorarium was provided to participants. IEC and Training material was available at the venue. Content was covered timely and efficiently. Only one departmental trainer was present in the training. Meal was provided to participants was good
Jan 6-7, 2012	Nimbahera	Mr. Rameshwar Lal	31 / 63 <b>M-15</b> <b>F-16</b>	2	2	<b>Spoke to Ms.Gita-ANM and Mr. Santi Lal-JMC member</b> Meal not provided timely. Training started at 9.00 am IEC and Training material available at venue. <b>The member bifurcation is as follows:ASHA-2,ANM-2,AWW-1,PRI-8 JMC-2,Others-16</b>
	Kapasan	Mr. Pradeep Bhatt	-	-	-	<b>The contact person did not pick the call on both day of Training.</b>
	Chittorgarh	Mr. Madan Keer	31 / 56 <b>M-25</b> <b>F-6</b>	1	2	<b>Spoke to VHSC Member-Ms Vandna and AWW-Ms. Kamla Sharma</b> Training started at 10.00 am on first day and 10.30 am on second day. Contents were covered efficiently. Topics covered: VHSC constitution, formation, conducting VHSC meeting. Untied fund, role of ASHA/ANM, Adolescent girl health, Healthy village

						<p>etc. Only one departmental trainer was present at training. Meals were provided on time and were good in quality. IEC material was well displayed. Training material (books and teaching aids) was available at venue. <b>The members present can be divided as:AWW-3,ANM-1,PRI-3,Others-24</b></p>
Jan 10-11, 2012	Nimbhera	Mr. Rameshwar Lal	-	-	-	<b>Batch Cancelled without prior information</b>
	Kapasan	Mr. Pradeep Bhatt	-	-	-	<b>The contact person did not pick the call</b>
Jan 17-18, 2012	Dungla	Mr. Bhupraj	-	-	-	<b>Batch Cancelled without prior information</b>
	Nimbhera	Mr. Rameshwar Lal	90/ 2 batches M-30 F-60	2	4	<p><b>Spoke to ANM- Ms. Sarita Kumari and JMC member – Mr. Kailesh</b> NGO combined the 2 batches (10-11 &amp; 17-18 Jan 2012) but have separate training halls for both batches. Reason: Nearness of venue from adjoining area. NGO personnel take the attendance combined. Training started at 10.00 am. Meal provided timely and quality is good. Content covered by trainers. Training material (booklets and teaching aids) was available at the venue. IEC material was displayed in the training hall. <b>The members can be bifurcated as: ASHA-3,ANM-3,AWW-9,PRI-9,SHG-4 Others/JMC-62</b></p>
	Begun	Mr. Akilesh	48 /56 (Invited 10 VHSCs but 2 VHSCs fully absent) M-7 F-41	0	3	<p><b>Spoke to ASHA-Ms. Nand Bhanwar and Ward Panch- Davilal</b> <b>Contact person listed in VHSC plan not present at Venue.</b> No Departmental trainer present at training. Training started at 10.30 am both the days Sufficient group activities done, Sufficient space for activities.</p>

						Meals were provided timely and were of good quality IEC material was displayed in the training hall. <b>The members can be bifurcated as: ASHA-2,AWW-3,PRI-3,Others-40</b>
	Chittorgarh	Mr. Madan Kheer	<b>67/9 VHSCs and backlog</b>	1	3	Contact person did not pick up the call during the training and reverted back after the training was over
	Kapasan	Mr. Pradeep Bhatt	39 / 63	2	1	<b>Spoke to AWW- Ms. Manju Devi</b> Training started at 10.00 am both days. Content was covered efficiently and participants actively participated in group activities. Good quality food was provided IEC material was displayed. Monitor suggested the NGO and Departmental trainers to ensure more attendance. Average infrastructural facilities at venue.
Jan 20-21, 2012	Begun	Mr Akhilesh Pandey	43 / 56 (3 absent- 1 PRI, 2-other member s) <b>M-16 F-27</b>	1	3	<b>Spoke to ASHA-Ms. Leela and AWW- Ms. Seema</b> Training started at 10.30 am on first day and 10.00 am on second Day. Meals were provided to participants on time IEC material was displayed at venue. Contents covered: VHSC constitution, members & its role, untied fund, activities, different programme etc. Venue is safe and easily accessible for participants. Average Facilities at the venue Group activities done (chart and presentation etc.) NGO to ensure proper attendance, Total of 9 VHSC's were invited but only 5 were present =5 Total registration <b>The members can be bifurcated into ASHA-4,AWW-4,ANM-2,PRI-1,Others-29( day 2)</b>
	Badi Sadari	Mr. Anil Vyas	<b>45/80</b>	2	2	<b>Spoke to ASHA-Ms. Kavita and JMC member -Ms. Leela</b> Training started at 10:30 am Monitor suggested the NGO trainers to ensure complete participation for two

						<p>days.</p> <p>The dates for the training shall be decided after considering the irrigation dates and power supply.</p> <p>Group work, games were organized. IEC material was displayed; board and chart papers were being utilized.</p> <p>Food was good.</p> <p>Backlog batch, Invited=80, registration=45, present on day 2=40</p> <p><b>The members can be bifurcated as PRI-1, ASHA-2, AWW-1, ANM-1, JMC-1, Other 39 (Day 1)</b></p>
Jan 24-25, 2012	Begun	Mr. Rahul	38 / 42 <b>M-27</b> <b>F-11</b>	1	3	<p><b>Spoke to ANM-Praveena Kumar and JMC member -Gattu Bai</b></p> <p>BPM was not present on second day due to sterilization camp at block.</p> <p><b>Contact person name listed in plan was not present on training venue.</b></p> <p>NGO changed the contact person in training without prior information</p> <p>Training started at 10.00 am both day.</p> <p>Meals were provided timely</p> <p>Contents were covered timely</p> <p><b>Members are bifurcate as: ASHA-1 ANM-3,AWW-2,PRI-2,SHG-1,Others-29</b></p>
Jan 30-31, 2012	Begun	Mr. Madan Sen	35 /42	1	3	<p><b>Contact person did not pick the call on second Day</b></p>

**General remarks:**

1. The training was started around 10 am in almost all the batches.
2. **Many a times the contact person does not pick the call during the training. Hence the monitor is not able to get all of the required information.**
3. IEC material is available at all the places
4. **In all the batches monitored, the percentage of others contributed to more than 60% participation.**
5. **Many time the NGO personnel never turn up with the required information when asked to call back or do not pick up the call later , when the monitor call back to seek information, hence the complete information is not available.**

**District: Nagaur**

At Nagaur nodal NGO Rajasthan Mahila Kalyan Mandal, conducted VHSC training at 5 blocks. A total of 22 batches were planned .**At some blocks, the coordinator (as per the list of contact persons) do not pick up the call, which pose major problem during telephonic monitoring and accounted for low monitoring percentage.**

For the month of January 2012, 86.36% batches (15 batches by Telephonic & 4 batches by Physical) were monitored; the details of training are tabulated below:

Date of training	Block	Contact person	Attendance	No. of trainers		Remark
				Deptt.	NGO	
Jan 10-11, 2012	Merta	Mr. Davendra	-	-	-	<b>The contact person did not pick the call</b>
	Mundwa	Mr. Traun	29 / 63	1	3	<b>Spoke to ASHA- Ms. Chunni and ANM-Ms.Saraswati</b> Training started at 10.00 am on both days Honorarium was provided to the participants. IEC and Training material was available at the venue. Only one departmental trainer was present. Meals were provided to participants on time
	Ladnun	Mr. Harkaran	46 / 56	1	3	<b>The contact person picked up the call only after the training was over</b>
Jan 17-18, 2012	Nagaur	Mr. Tarun	44 / 56 <b>M-6 F-38</b>	1	3	<b>Spoke to ANM-Ms.Sarita and JMC member - Ms. Sayeda</b> Training started at 10.30 am on both the days Meals were provided to the participants. IEC material was displayed at venue. Contents covered: VHSC constitution, members & its role, untied fund, activities, different programme etc. Venue is safe and easily accessible for participants. Average Facilities at the venue Group activities done (Role play etc.) monitor suggested the trainers from NGO to ensure more attendance and

						active participation at training <b>The members can be bifurcated as : ASHA-10,AWW-8,ANM-6,PRI-8,Others-12</b>
	Merta	Mr. Sunil	59 / 63 (Backlog included)	1	3	<b>Spoke to ASHA-Ms. Mur Kanwar, AWW-Ms. Yougita Vyas and JMC-Mr. Rampal</b> Group activities done (Role play, group discussion etc.) Training started at 10.00 am on first day Meals were provided to participants timely. Proper Space for group work IEC material was well displayed Training material (Black /white boards, Black /White board marker/chalk, Trainers guide& VHSC booklets) was available. Average infrastructural facilities at venue. <b>Members can be bifurcated as: ASHA-20, ANM-2, AWW-10, PRI-6, Others-21</b>
	Ladnun	Mr. Nanu Lal	47 / 56 <b>M-8 F-39</b>	2	3	<b>Spoke to AWW-Ms. Parmeshwari Devi and Ward Panch- Mr. Asha ram</b> Contents covered: VHSC constitution, members & its role, untied fund, activities, different health programme, Adolescent girls etc. Food provided to participants. Training started at 9.30 am both days. IEC and training material available at venue. <b>Members can be bifurcated as: ASHA-13, ANM-4, AWW-9, PRI-5, Others-16</b>
	Riyan Badi	Mr. Deva Ram	51 / 63 <b>M-22 F-29</b>	1	3	<b>Member bifurcation : ASHA-8, ANM-6 AWW-9, PRI-3, MSS-3, JMC-2, Teacher-1 &amp; Others-19</b> <b>Contact person picked up the call only after the completion of the training.</b>
Jan 24-25, 2012	Nagaur	Mr. Traun	31 / 63 <b>M-9 F-22</b>	1	3	<b>Spoke to ANM- Ms. Pramila and VHSC Member-Ms. Hasuna</b> Training started at 11.00am (First day) & 10.00am (Second day). Meals were provided timely. IEC Material was displayed. Training hall was spacious.



						<p>Training material was available at venue. Training kit was provided to participants. Content covered according to session plan.</p> <p>Group activity done. (Presentation &amp; Discussion)</p> <p>Monitor suggested the NGO and Departmental trainer to ensure more attendance.</p> <p><b>Member bifurcation is as follow s:</b>  <b>ASHA-5, ANM-3, GNM-2, AWW-4, PRI-6, Others-11</b></p>
	Ladnun	Mr. Devendra	37 / 56 <b>M-9</b> <b>F-28</b>	1	3	<p><b>Spoke to ASHA- Ms. Sashi Kala and Sarpanch - Mr. Nana Ram</b></p> <p>ANM did not attend the training due to some other training at district. Training started at 11.00am on both the days.</p> <p>Proper Space for group work. Food provided to participants on time</p> <p>Monitor suggested the NGO and Departmental trainer to ensure more attendance</p> <p>Training material (Black /white boards, Black /White board, marker/chalk, Chart papers, Sketch pens, Trainers guide VHSC booklets) was available at training.</p> <p><b>Member bifurcation: ASHA-8, AWW-6 PRI-5, Others-18</b></p>
Jan 27-28, 2012	Nagaur	Mr. Nanu Lal	40 / 56 <b>M-3</b> <b>F-37</b>	1	3	<p><b>Spoke to ANM-Ms Sarla and JMC member -Ms.Kamla</b></p> <p>Monitor suggested the NGO and Departmental trainer to ensure more attendance</p> <p>Training started at 10.00am (First day) &amp; 10.00 am (Second day).</p> <p>Meals were provided on time</p> <p>IEC Material was displayed.</p> <p>Training hall was spacious.</p> <p>Training material was available.</p> <p>Training kit was provided to the participants.</p> <p>Group activity done.(Presentation, Role play &amp; Discussion)</p> <p>Entertainment activity included game of cards</p>

						<b>Member bifurcation: ASHA-9, AWW-11, ANM-5, GNM-1, PRI-5, JMC-1, Others-8</b>
	Riyan Badi	Mr. Deva Ram	53 / 70 <b>M-18- F-35</b>	1	3	<p><b>Spoke to AWW-Ms. Santosh and MSS member -Ms. Hukam Kanwar</b> Monitor suggested the NGO and Departmental trainer to ensure more attendance Training started at 10.00 am on the first day and 10.00 am on the second Day. Meals were provided to the participants IEC material was displayed at the venue. Contents covered: VHSC constitution, members &amp; its role, untied fund, activities, different programme etc. Venue was safe and easily accessible for the participants. Average Facilities at the training venue Group activities done (chart and presentation etc.) <b>Member bifurcation: ASHA-10, ANM-4, GNM-1, AWW-15, PRI-2, MSS-1, Others-20</b></p>
	Ladnun	Mr. Sunil Joshi	56 / 63 <b>(Included Backlog) M-15 F-41</b>	1	3	<p><b>Spoke to ASHA- Ms Vinod Kanwar and Member- Mr. Ladhu Singh</b> Training started at 10.00 am on both the days IEC and Training material was available at the venue. Contents were timely covered Only one departmental trainer present. Meals were provided to participants on time <b>Member bifurcation: ASHA-5, ANM-11, AWW-11, PRI-5, JMC-3, Others-21</b></p>
31 Jan - 01 Feb 2012	Nagaur	Mr. Tarun	45 / 63 <b>(Invited 9 VHSC but one VHSC fully Absent) M- 2 F- 43</b>	1	3	<p><b>Spoke to AWW-Ms Sweatta and Ward Panch-Ms. Pammi Devi</b> Training started at 10.00am on both days Meals were provided timely. IEC Material was displayed. Training hall was spacious. Venue was easily accessible Training material was available. Training kit was provided to the participants. Group activity done.(Presentation,&amp; Discussion)</p>

						<b>Members bifurcation: ASHA-12, ANM-6, GNM-2, AWW-10, PRI-3, SHG-3, Others-9</b>
	Ladnun	Mr. Jagdeesh	42 / 63 <b>M-10</b> <b>F-32</b>	1	3	<b>Spoke to ASHA-Ms. Santhi and Member- Mr. Chottu Ram</b> Training started at 10.00 am on both day Group activity done(Presentation, Role play) Average infrastructural facilities Contents covered:VHSC role & constitution, Untied fund, role of health workers, Different Health programme(JSSY) Proper Space for group work <b>Member bifurcation : ASHA-10, ANM-9, AWW-9, PRI-2, Others-12</b>
	Riyan Badi	Mr. Deva Ram	48 / 70 (First day) 46 / 70 (Second day) <b>M-13</b> <b>F-35</b>	1	3	<b>Spoke to ANM-Ms. Asha and JMC member -Ms Rukama</b> Training started at 10.00 am on both the days Proper Space for group work. Group activities done. meals were provided to participants on time Monitor suggested the NGO and Departmental trainer to ensure more attendance <b>Member bifurcation : ASHA-7, AWW-11, ANM-5, GNM-1, PRI-4, JMC-1, MSS-1, Teacher-1, Others-17 (Day 1)</b>

**General remarks:**

1. The training was started around 10 am in almost all the batches.
2. **At some blocks the contact person does not pick the call during the training. Hence the monitor was not able to get all of the required information.**
3. IEC material is available at all the places
4. **In all the batches monitored, the percentage of others contributed to nearly 50% participation.**